WesTel TOL Tracking OnLine

GPS Fleet Management

帕雷托法則 (Pareto principle)

Adopted Pareto Principle with KPI performance metrics:-

Safety   Savings   Satisfaction

How to:-

1) Identify safety issues from driver behavior
2) Highlight cost savings areas such as idling time
3) Maximize your resources from empty miles
4) Increase customer satisfaction from guarantee delivery time
5) Make the best use of your time and resources
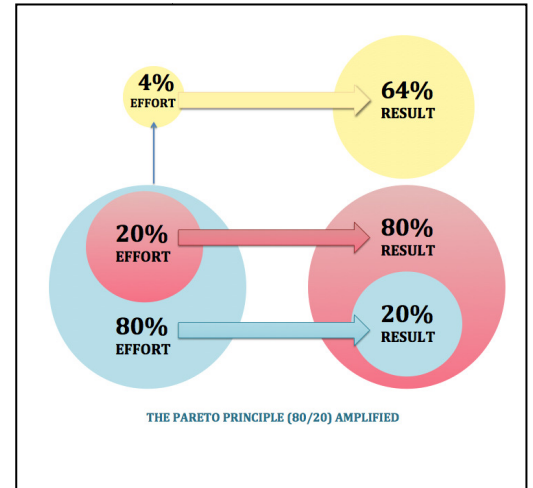6) Track your fleet performance progress

WesTel KPI reports highlight

- Top speeding driver for safety
- Most hardworking driver
- Longest idling vehicle

Apply Pareto Principle to track progress by comparing Performance KPI from previous weekly reports

TOL App Store:-

1) SAT weekly speeding analysis
2) WNH weekly idling behavoiur
3) CPS track on time delivery

THE PARETO PRINCIPLE (80/20) AMPLIFIED

KPI Category	Sample KPI Type	Description
Safety	• Speed violations • Driving speed • Alerts	Monitor driver behavior and provide data that you can use to promote and improve driver safety.
Efficiency	• Idling duration • Fuel consumed • Empty miles	Monitor operational performance and provide data that you can use to reduce wear and tear on vehicles and maintenance costs.
Compliance	• Distance driven • Arrival time • Maintenance	Monitor driver behavior and provide data that you can use to ensure compliance with customer satisfaction